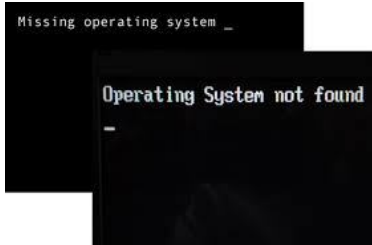# total tech
solutions

Are you Backing up? Attend a FREE Seminar!

Here at Total Tech we get several clients a month that come in with unrecoverable hard drive failures! All of those files and so many pictures that could be gone for good??? Not always...

Once the hard drive fails you do have a final option, the hard drive can be sent out for data recovery, the cost for this service starts at $700 and can be as high as $2500 depending on the type of damage to the hard drive. And still not 100% guaranteed!

This is an easily avoidable expense, there are several ways to ensure the safety of your data. They range from free to moderately priced and depends on several factors - amount of data, frequency of backups, etc.

While it isn't difficult it can be confusing to sort through all the options, we are offering FREE Seminars on Data Backup starting in 2017. The first session will be help Saturday Feb 11th at 11AM. Class will take less than an hour and space is limited. Please call the office at 717-334-0181 or email training@totaltechdesk.com to reserve your spot.

Ransomware?

As some of you may know, hopefully not from experience, the latest threat is Ransomware style of infection.

If you get infected with this form of spyware it encrypts your files(word, excel and pictures etc) and holds them for ransom by offering to unlock them if you pay fee ranging for $100-500+, they usually ask for payment in bitcoins.

In most cases unless you have a good backup solution in place there is little you can do to regain access to your files short of paying the ransom.

Protection from this form of attack has been slowly added to some anti-virus programs and is still very weak. There are a some new products on the market to protect you some of which are free (for now) and will not interfere with your current anti-virus solution.

If you would like more info stop in our attend one of our seminars mentioned above.

Home Tech Support Options

New for 2017 we are offering a yearly option to cover your support needs. Our contract covers remote support and unlimited phone support. There are some limitations so please click the picture to the left to visit our website and see the details.

This option isn't for everyone but is a nice option for anyone who wants peace of mind that they have someone they trust to call and answer any of their technology related questions.

total tech solutions

Website

Total Tech has been designing websites since we opened our doors. Ranging from basic informational to high end database driven sites.

Many things have changed when it comes to having a web presence. Whether you are a small business looking to get you information out there or you are trying to sell something. These days it seems like everyone has a website.

In the last 5 years, content management systems have gone from less than 1/4 to almost half (46%) of all websites on the internet.
The most popular content management system in the world is WordPress. It has been chosen over 58% of the time. In fact, currently, 27% of all websites on the internet use WordPress.

As the masses turn to the internet for information, the bad guys follow trying to exploit it. If you have or are planning of implementing a website there is a lot to think about and plan for. We would like the opportunity to be your guide to safely presenting your information to the masses via the world wide web.

Going forward for 2017 we have raised the bar on the features and services we feel are necessary to host a website. Whether it's the frequency of updates, backups and maintenance, or the minimum security features and services that need to be included in any website we host.

We would like to hear from you!

If we have been able to help you in the past we would like to here about your experience. Please take a few minutes to review us on Google HERE (preferred) or visit our facebook page and leave us a review.. If you prefer to review us privately please visit our website to tell us how we did!

Hopefully you have good things to say, but we welcome all forms of feedback so please let us know how we are doing.

Thank You,
from the
Total Tech Solutions Staff

Kind regards,
Total Tech Solutions

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