

# total tech

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# solutions

We hope you find these "monthly" newsletter useful and informative. Please feel free to forward them to anyone you think would find them helpful.

Check our [website](#) for copies of previous newsletters.



## Privacy on the Internet???

Although privacy has been a concern for as long as there has been information we didn't want to be made public, the popularity of the internet a few years ago, has brought the issue to a new level. Most recently a law was passed that repeals broadband privacy rules that prevented internet service providers from selling your personal data without obtaining consent first.

What does this mean?

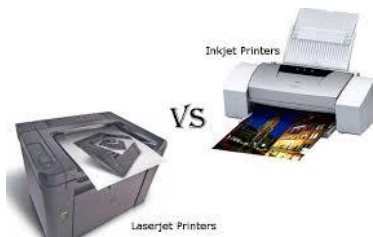
Only time will tell, it is important to remember that for years companies like Facebook, google and most recently Microsoft have been doing that same thing. Just recently I was looking at a camera on Amazon and two days later there were 3 ads on my Facebook page for the exact camera, coincidence?

So the question is is there anything I can do to protect my privacy?

There is, but not completely, you have limited control on information that gets put out there, right now many of you have your birthday, education, and work history out there on Facebook. You may have privacy settings so only friends can see it

but as soon as your friend shares a post wishing you a happy birthday it is now public.

If you want to make your web surfing private you can use a VPN software . VPN software will send your Web traffic through an encrypted tunnel to a server operated by the VPN provider. This not only means that your data is safe from prying eyes on the network you're connected to, but that advertisers and online snoops won't be able to see your actual IP address or glean your current location. Instead, they'll see the IP address and location information for the VPN server. There are companies that offer this service for free but they will sell your data. If you want true autonomy there are paid services that will save your data but claim not to sell it or ones that will not keep any record of your internet traffic (prices range from \$20-\$60 per year).



## Inkjet vs Laser

Most of us have a printer at home, more than likely it is an inkjet printer.

When you are in the market for a new printer you should consider the benefits of a laser printer.

A basic black and white laser printer cost around \$150 and has several benefits:

- \* Prints faster
- \* Lower cost per page
- \* Toner will not dry out if you are not a frequent printer.
- \* Toner cartridge will last longer (usually 1500-2000 prints) so needs replacing less often.

Now if you need/want color, the cost of color lasers has dropped considerably in the past few years. You can get a basic color laser in the \$250 price range and if you would like to expand can get a multi-function(copy, scan and fax) starting at \$350. There are cons with a color laser:

- \* They take up more space as they are usually twice the size as a inkjet.
- \* While the cost per page is less than an inkjet the initial outlay for toner is higher(\$250 to replace all 4 colors at staples prices or \$150 if you get after market toner from Total tech) You will get 2000+ pages so replacement is much less frequent.
- \* If you are a heavy printer there are other costs that lasers have that inkjets do not.(fuser,drums)

If you have any questions or would like more information please contact us here at Total Tech or do your own research.



## Phone Service

Just a reminder that Total Tech Solutions can provide you and/or your business a phone service solution.

It is a full feature VOIP service that has many features and the cost is \$35 per line and you may be able to keep your existing phone equipment.

Features include:

- Auto Attendant
- Caller ID
- Voicemail to Email/Text
- Incoming Caller ID
- Outgoing Call Blocking
- Caller ID Blocking
- Call Recording
- 3-way Conference
- Music on Hold

Please contact Jeff at 334-0181 if you would like more info



## Home Service Contract

We have had quite a few people take advantage of our Home Tech Support contract. For one annual fee to gain access to a locally sourced phone/remote support number that is available M-F 9 AM to 9 PM and weekends 9 AM to 7 PM.

As an added benefit you gain free access to all seminars host by and at Total Tech Solutions.



## Latest Seminar Schedule

Saturday May 13th  
Basic computer skills

The Topic will be Basic computer skills, the class will cover:

- \* Basic computer terminology.
- \* Basic computer skills
- \* Tips and tricks

\* Internet basics  
and more.

[Sign up here](#)

Please check our website to keep informed of upcoming seminars.

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